

Meghan Dornbrock



📍 Brooklyn, NY

🌐 meglisch.com

✉ m.dornbrock@gmail.com

summary: Creative professional with a diverse background spanning animation, design, technology and education interested in combining these skills to tell dynamic and meaningful stories through animation, games, and interactive media.

education: BFA Summa Cum Laude • Computer Animation & Interactive Media • Fashion Institute of Technology 2017
MS • Library & Info Science, School Media • Syracuse University 2012
BA • English • University of North Florida 2009

work: Senior AppleCare Advisor August 2013 - August 2014

Apple, Inc

- Maintained high customer ratings by providing knowledgeable and empathetic support over the phone
- Created and implemented professional development for trainees and team members on internal productivity tools
- Consistently met or exceeded support metrics, resulting in a promotion to a Tier 2 Advisor position

Social Media Coordination & Design

March 2014 - July 2014

Adagio Teas

- Maintained and created visually appealing promotional and educational content for social media presences, including Pinterest, tumblr and Twitter

Graduate Teaching Assistant / First Officer

August 2010 - June 2012

iSchool at Syracuse University

- Updated and maintained course materials for *Social Media in the Enterprise*
- Assisted in creation of course materials for new class *Star Trek in the Information Age*
- Designed, built and implemented multiple external course websites
- Advised students virtually and in person
- Served aboard NEXIS (New Explorations in Information & Science) as all-purpose designer and developer on various initiatives

Cashier & Task Team

July 2009 - September 2010

JoAnn Fabrics & Crafts

- Consistently performed cashier duties reliably and efficiently, resulting in promotion to head of Guest Services & membership on Task Team

Faculty Lab Assistant & Graphic Designer

September 2007 - June 2009

Center for Instructional Research & Technology at UNF

- Provided design assistance to university faculty on a range of projects in the form of advertising & academic posters, websites, multimedia presentations, and illustrations
- Assisted faculty one-on-one in a range technology instruction as requested
- Oversaw technology loan program, including upkeep of loan logs and maintenance of loanable items

freelance:

- Create illustrations & graphics for individual personal artwork and websites
- Create illustrations for small-press tabletop game companies
- Host, record, edit & promote a bi-weekly interview podcast for the *One Shot Network*
- Participate in panels on podcasting, accessibility, & storytelling for gaming conventions
- Provide VO and VA talent for promotional and dramatic projects

skills: Illustrator • Maya • AfterEffects • Photoshop • Unity • StoryboardPro • Flash • Audio & Video Editing • HTML/CSS • WordPress • Office Suite

references & student teaching info available upon request